Installing a DELL T200 Receipt Printer

SHOP FOR COMPATIBLE HARDWARE

Problem Description

This document should be used if you are doing one of the following:

1)You are installing a DELL T200 receipt printer for the first time.

or

2) You can not get the DELL T200 slip printer to cut or trigger cash drawer.

or

3) The DELL T200 printer stops functioning and needs to be power cycled to get it to work.

Detailed Problem Solution

There may be other solutions to the issue, but this was the solution I used and it worked on each computer I set the printer up on. The first thing is to not install the DELL driver. If you have already installed it, don't panic. just uninstall the driver and continue on to the steps below.

Set the driver in windows to Generic Text Only. To do this, go to the Start Button and then open Printers and Faxes.

Internet Internet Explorer	My Documents
E-mail	My Recent Documents
Microsoft Outlook	My Pictures
SystemFive	My Music
Notepad	😏 My Computer
	Sources My Network Places
Paint Shop Pro 5	Control Panel
Microsoft Word	Set Program Access and Defaults
Adobe Reader 9	Printers and Faxes
	() Help and Support
	Search
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All Programs	
	🖉 Log Off 🔟 Shut Down

Click on Add a printer

Printers and Faxes			
File Edit View Favorites To	ols Help		
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	Name 🔺	Documents	Status
Printer Tasks Add a printer Set up faxing	Generic Laser Printer	0 0	Ready Ready
See Also *			





Select Local printer attached to this computer, and select Next.

Add Printer Wizard
Local or Network Printer The wizard needs to know which type of printer to set up.
Select the option that describes the printer you want to use:
Local printer attached to this computer
Automatically detect and install my Plug and Play printer
A network printer, or a printer attached to another computer
To set up a network printer that is not attached to a print server, use the "Local printer" option.
< Back Next > Cancel

Select Use the following port, and from the drop down select the port that the printer is attached to. Usually this would be LPT1 for the Parallel Port version, Com1 for the serial port version, or USB001 for the USB version of the printer. The usb version seems to be the most common, as all computers now ship with multiple USB ports, but not many have serial or parallel ports installed any more. Once you have selected the correct port, click next.

elect a Printer Port Computers communicate w	vith printers through ports.
Select the port you want yo new port.	our printer to use. If the port is not listed, you can create a
Jse the following port:	LPT1: (Recommended Printer Port)
Note: Most computers of The connector for this p	use the LPT1: port to communicate with a local printer. port should look something like this:
	A Contraction of the second se
C Create a new port: Type of port:	CutePDF Writer Monitor
C Create a new port: Type of port:	CutePDF Writer Monitor

In the Manufacturer window select Generic, then under Printers select Generic / Text Only. Click Next to move on to the next screen.

The manufacturer a	and model determine	which printer softwa	re to use.	
Select the manuf disk, click Have compatible printe	acturer and model of Disk. If your printer is r software.	f your printer. If your not listed, consult y	printer came with our printer docur	n an installation mentation for
Manufacturer Fuji Xerox Fujitsu GCC	Printon Gen	eric / Text Only enc IBM Graphics 9 eric IBM Graphics 9 Publisher Color Printe	pin pin wide er	-
Gestetner	I MC	Dublisher Imagenette	e.	
This driver is digitally This driver is digitally	signed.	Publisher Imagenette Windov	vs Update	Have Disk

You can leave the printer name as Generic / Text Only, or change it if you wish. I usually leave it as Generic / Text Only, just to keep all the workstations uniform. This just simplifies setting up the invoice tree in System Five, so that all computers will be printing to a receipt printer with the same name. If this is the only printer connected to the workstation, then you can select Yes where it says "Do you want to use this printer as the default printer". Otherwise click on No. Then click Next

Yame Your Printer You must assign a name to this pr	rinter.	
Type a name for this printer. Beca name combinations of more than possible.	ause some programs do not support printer a 31 characters, it is best to keep the name as	nd server s short as
Printer name:		
Generic / Text Only		
Generic / Text Only	the default printer?	
Generic / Text Only Do you want to use this printer as	the default printer?	
Generic / Text Only Do you want to use this printer as	the default printer?	
Generic / Text Only Do you want to use this printer as Yes No	the default printer?	
Generic / Text Only Do you want to use this printer as Yes No	the default printer?	

Generally you would not be sharing the receipt printer, so on this screen just click Next.

l Printer Wizard	
Printer Sharing You can share this printer with other netw	vork users.
If you want to share this printer, you must suggested name or type a new one. The users.	provide a share name. You can use the share name will be visible to other network
O not share this printer	
O Share name:	
	(Paole Next) Canad

To ensure that the slip printer is working correctly with the driver you should click on the Yes radial box so that Windows will perform a test print. Click Next.

Print Test Page To confirm the	e at the printer is installed pro	operly, you can print	a test page.	Ś
Do you want t	o print a test page?			
Yes				
C No				

Click Finish to complete the wizard.

Add Printer Wizard	
Comple Wizard	ting the Add Printer
You have suc You specified	ccessfully completed the Add Printer Wizard. the following printer settings:
Name:	Generic / Text Only (TEST)
Share name:	<not shared=""></not>
Port:	LPT1:
Model:	Generic / Text Only
Default:	No
Test page:	No
To close this	wizard, click Finish.
	< Back Finish Cancel

You Should now have a Generic / Text Only driver in your list of Windows printer drivers, and it should have printer a Windows test page.

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Printers and Faxes			
File Edit View Favorites Too	ols Help		
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Links 🙋 Customize Links 🙋 Free H	otmail 🛛 🖉 Windows 🖤 Windows Marketplace	🕖 Windows	Media 🥫 R
	Name 🔺	Documents	Status
Printer Tasks *	Generic Laser Printer	0	Ready
Add a printer	Microsoft XPS Document Writer	0	Ready
Set up faxing	Generic / Text Only	0	Ready
See Also 🏦			
Troubleshoot printing			

If it did not print a Windows test page, you may have selected the wrong port and will need to go back and select another port and run the test print again.

Once you have the printer configured so that it is printing a test page, then you need to go back into the printer's properties, and to the Printer commands tab. Click in the End Print Job field and type <07> and click Apply and ok.

General Sharin	ng Ports Advanced Security
Device Settings	Printer Commands Font Selection
Begin Print Job	
End Print Job	<07>
Paper Size Select	
Paper Feed Selection	
Unprintable Margins -	
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0 4-1	
Left 0	Top 0 0.01 inches
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In system Five, go to Setup Tools, Printing Options, and Printer Setup.

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Select the Generic / Text Only printer, set it to Slip Printer, and the Fast Dot Matrix will be automatically selected. Then in the Select Printer Codes drop down select 8 | Slip Printer.

🎊 Printer Setup	_	
Generic / Text Only	Exit Image: Constraint of the second secon	
	Select printer codes Select Dot Matrix Printer Codes Function 13 Okidata 320 FX Mode UTIL Mode 6 OKIDATA 320 - IBM MODE 6 OKIDATA LASER PRINTER 7 OKIDATA LASER PRINTER 15 OKIDATA MICROLINE 520 (IBM MODE) 5 PANASONIC KX-P2124 (EPSON LQ MODE) 4 BOL AND DOT MATRIX 1010	
	Check Printer	_
	☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐	ng in
	Barcode Printer Check if this is a dedicated Barcode Printer	

Now select the Printer Codes tab, and make sure it also is set to 8 | Slip Printer. Select 1 RESET, and in the white box at the bottom of the window enter ESC "?" LF NUL Click on another field (eg.0 NAME) to make sure that the reset field is now showing ESC "?" LF NUL

🎊 Printer Setup			
Ceneric / Text Only	Exit Help New Print Printers Order Printer Codes View printer codes 8 1 N. Name D NAME 1 RESET 2 FINISHED	ter SLIP PRINTER Codes SLIP PBINTER ESC "?" LF NUL	
	3 NORMAL 4 BOLD.START 5 BOLD.END 6 DOUBLE.START 7 DOUBLE FIND 4 27 63 10 0 ESC "?" LF NUL		▼ ▲

Select 18 FORMFEED, and in the white box at the bottom of the window enter ESC "d" 0 Select 19 CASH DRAWER 1, and in the white box at the bottom of the window enter BEL. Again click on another field to ensure that both lines have updated with the codes you have just entered. If not try entering

them again. If the codes look ok, then click Exit and then exit System Five.

🎊 Printer Setup		
Generic / Text Only	Exit Image: Constraint of the second secon	
	View printer codes 8 SLIP PRINTER	•
	N. Name Codes	▲
	17 EIGHT.LINES.END 18 FORMFEED ESC "d" 0 19 CASH DRAWER 1 19 CASH DRAWER 1 19 CASH DRAWER 1	
	19 CASH DRAWER 1 BEL 20 CASH DRAWER 2 BEL 21 CASH DRAWER 3 BEL 22 CASH DRAWER 4 BEL 23 CASH DRAWER 5 BEL	<u> </u>
	BEL	

Restart System Five.

Now and make sure that the Generic / Text Only printer driver is attached to the invoice form.

In system Five, go to Setup Tools, Printing Options, and Printer Setup.



Find your slip printer form in the left hand window, then in the right hand window select the printers tab, and then click on the Generic / Text Only Printer, and drag it to the Slip Printer Form.

Tinvoice Setup	
Image: Slip Setup Image: Printer Setup Currently signed in on station (1)	
Invoice Tree Delete Def <u>a</u> ult	Main Type Sub Types Form Names Labels Printers
General	You can define specific forms to print to a specific printer to save time at point of sale. Note. Printers are station dependent. You will need to setup the printers for each station.
A Accounts Receivable	Generic / Text Only
C Cash	Drag into Invoice Tree to have system five ask which Invoice or Printer to use.
Slip Printer Form	
Generic / Text Only	
E Estimate 👩	Use Windows Printer Dialog
P Paid Out	Printer Dialog. Some printers need this setting.
R Received On Account	Printer Setur
W Work Order	

Click on exit.

Steve Wind Nov 22 / 2010

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