

Windward Software Wiki Site

Welcome to Windward Software Systems help and support documentation. Use the table of contents below or search field in the top right to find information on your topic. For additional help resources visit our [help center](#).

General information

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- [Six Ways to Safeguard your PC Online](#)
- [Windows Hotkeys](#)

System Five On Cloud

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- [Workstation Configuration](#)
- [How to Install Windows Desktop Client](#)
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 - [How to use multiple monitors with System Five on Cloud](#)
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Frequently Asked Questions

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- [Windward System Five Supported Peripheral Hardware List](#)
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- [Increasing Credit Card Processing Limit](#)

System Five

	Accounting ¹⁾		Inventory and Purchasing
Integrity	Integrity - General Methods	Purchases	Purchases - General Methods
	Integrity - Error Corrections		Purchases - econnect
	Integrity - File Rebuilds	Inventory	Inventory - General Methods
	Integrity - Reporting Discrepancies		Inventory - Serialized Methods
Payroll	Canada - CPP/EI/PPIP Exempt Setup		Inventory - Transfer
	US - Form 1095C		Understanding & Changing Price Schedules
	US - Labor & Industries Tax - Washington State		Manually storing credit cards in System 5 in a non-integrated data set
	US - NYS-45 - New York State		Handling Inventory Return in System Five
Taxes	Taxes - General Methods	Inventory Reports	Design Inventory Report
	Tax Areas - Required Setup	Stock Adjustments	Stock Adjustments - General Methods
	Tax Areas - BC TAX Rates for PST and GST		
	Tax Reports - Recommended Reports to run for Tax Reporting		
Sales	Sales - General Methods		
	Creating a Refund Check at Point of Sale		
Day-end, Month-end & Year-end Procedures	Day-End Procedures		
	Month-End Procedures		
	Year-End Procedure		

	Setup and Installations		Printing and POS Devices		Hardware and Network Configuration
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Installation ²⁾	System Five - Pre-installation Checklist	Printing	Printing - General Configuration	Server/Network configuration	TCP/IP Timeout Values Windows Server Family
	System Five Server - Installation or System Five - Single Workstation Install		Printing - Label Printers		Wireless Networking
	System Five - Adding Additonal Workstations		Printing - Slip Printers		Macintosh Compatibility

Pervasive \ Action Database	Pervasive - Installing		Printing - To Fax and PDF		Issues with using LIVE SEARCH over a WAN link
	Pervasive - Troubleshooting	POS Devices	POS Devices - General Setups		How to remove the manufacturers splash screen from the RDP login
	Pervasive - Crash Troubleshooting				Network Troubleshooting
	Pervasive - DSN Slowness				Terminal Services
Payment Processing (Credit / Debit Cards)	Payment Processing Options				Terminal Services Configuration
	Credit Card Numbers - Validating Credit Card Numbers				Terminal Services Considerations
	NetEpay Setup - Datacap Install				Terminal Services Practices
	Partial Approvals				How to Automatically Launch System Five in Windows Terminal Services
	Payment Processing - General Methods		When will Tap and Pay be available in Canada		How to redirect COM ports on Windows Terminal Server
	Payment Processing - Mercury Payments				Printers not showing up in Windows Terminal Services
	Selecting or Changing Payment Processors				Using Barcode Scanners with Windows Terminal Services
WebAPI	WebAPI Installation			Hardware configuration	Windward Supported Hardware List (On Prem)
	Updating WebAPI On-Prem IP address				Windward Supported Hardware List (System Five On Cloud)
	WebAPI Developer Documentation				Configuring your barcode scanner
					Setup of POS Equipment from IBC

1)

It is important to know the basic terminolgy of accounting. You may refer to the article [Accounting Role](#) for further details in understanding accoutning in System Five.

2)

Before installation review our [Requirements for Server and Workstation](#) and if building a network the [Networking Best Practices](#).

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