

Increasing Credit Card Processing Limit

Overview

An additional feature was made available in System Five to change the limits of the credit card processing. This will give you the ability to change the threshold limit in accordance with your signed Merchant Agreement.



You may also need to [update your Datacap client software](#) dsiEMVClientX, dsiEMVX, or dsiPDCX. Please contact [support](#) to update these controls if the changes do not affect the PIN pad behavior.

Requirements

You will need a Data set that has Credit Card Processing enabled to access the settings.

System Five version should be **6.2.4.85** or higher.

How to change the Limit

The system will default to the recommended 150.00 limits. There will be a warning screen that will show up if the value is higher than the recommended limit of 150 by changing the color of the information to RED.

1. Go to [Setup Wizard > Payment Processing](#)
2. Go to '[Mercury Payment System - EMV/Local](#)' (this may vary according to the payment processor setup in System Five) tab.
3. Click on '[Contactless/Signature](#)' tab

License Codes

Check Back Next LinCheck Close

Credit Card Info Mercury Payment Systems - (EMV/Local) Merchants Credit Card Transaction Types Credit/Debit/Gift Card Ranges System Five Gift Card Global Canada Softp

Processor datacap setup Credit Cards Departments Debit/Pin Pads Gift Cards Check Verification Batches Receipts E.B.T. ContactLess/Signature Store

Require Signature for contactless values equal and over (1): 0.00

Require Signature for signature transactions equal and over (2): 0.00

Confirm Amount Prompt for values equal and over (3): 150.00

Changes to these settings will Increase YOUR liability of those transactions where signatures are not taken. Ensure that these changes are in agreement with your Merchant Agreement.

(1) For EMV transactions, the EMV system will determine whether a signature is required. Some contactless transactions are EMV, some are Mag Stripe. This setting will require an electronic signature for values over this amount. This only applies to electronic signature capture and for non-EMV transactions.

(2) This setting will suppress the signature requirement for ALL signature transactions below this value. Changing this value above zero is not recommended. The merchant is liable for all transactions where the signature is not verified.

(3) The confirm amount prompt will not show for transactions below this value. As the customer will not see the amount being charged, this could cause issues with the customer if their card is charged for the wrong amount.

Returns will require prompt and signature.

Most merchant agreements allow \$25. Maximum amount is \$150.

Ensure you are running the most current version of datacap client software.

☐ Disable Contactless (Vantiv Canada only)

This option must be enabled on each station and a parameter download performed.

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