

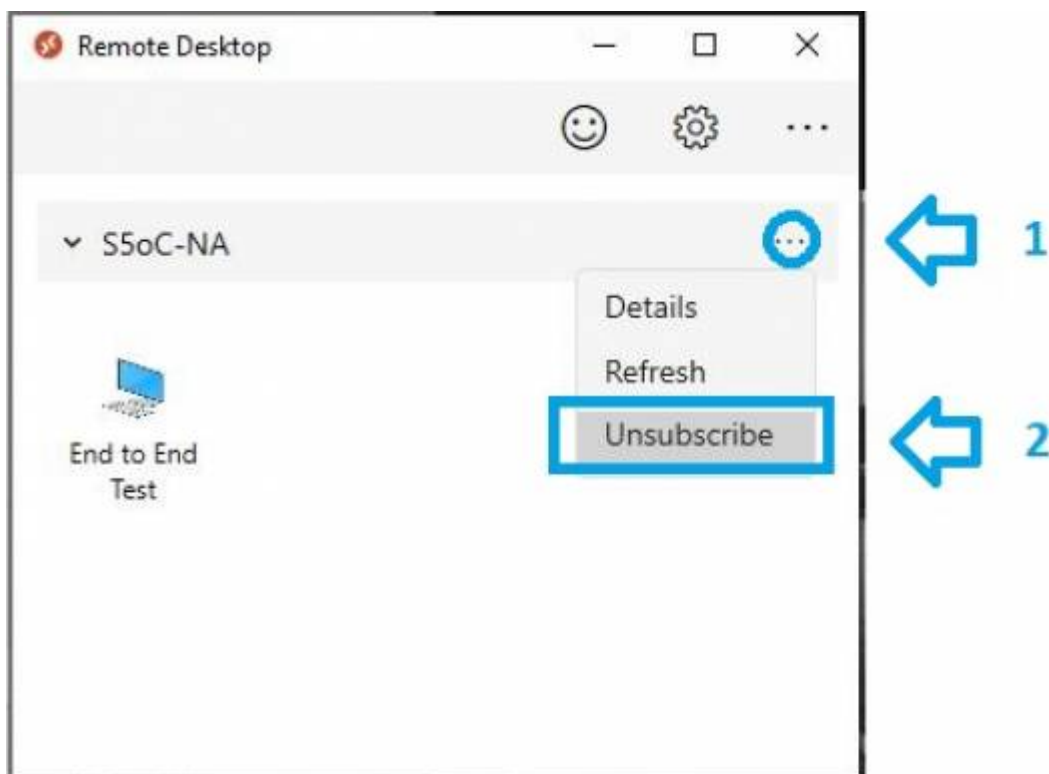
System Five On Cloud Password Reset

See <https://support.windwardsoftware.com/a/solutions/articles/66000484518>

If Your Password is About to Expire

1. Follow [This Link](#)
2. Ensure that you are logged on with your cloud username with
“@na.windwardoncloud.com” for NA
“@AU.windwardoncloud.com” for AU
3. And your current password
4. On the next page, you will be able to update your current password

If your Password has Already Expired



1. Click on the three dots “...” to the right of the S5oC subscription. as shown on the diagram above.
2. Choose [Unsubscribe](#)
3. Click the “Continue” button to answer “Are you sure you want to unsubscribe?”
4. Click on “Subscribe”
5. Select “Use Other Account” then type in your cloud username. “@na.windwardoncloud.com” for NA “@AU.windwardoncloud.com” for AU
6. enter your expired password
7. Once successful, you should be prompted to create a new password
8. make sure that you create a new password that has not been used before

9. Otherwise, contact support for a password reset.



Do not reuse your old/expired password, always create a new password. [Click here for a video with guidance for setting a strong password](#)

From:

<https://wiki.windwardsoftware.com/> - **Windward Software Wiki**

Permanent link:

<https://wiki.windwardsoftware.com/doku.php?id=s5oc:passwordexpired>

Last update: **2021/08/30 10:17 (3 years ago)**

