

Windward System Five on Cloud Supported Peripheral Hardware List

Overview

The following is a list of hardware that is currently supported by Windward System Five on Cloud. Most will require setup of the [RDP Virtual Channel](#) and the [Remote POS Device Manager](#) on the local workstation.

If you have an “on-premise” installation of Windward System Five on your own server, please refer to the [Supported Peripheral Hardware List](#).



Windward Software will **no longer support any devices that have reached the manufacturer's end of life**, or are no longer available from the manufacturer. This document is subject to review and may be revised at any time. Please check this page regularly for updates.

Windward Software can connect you with hardware: [Shop now!](#)
<https://shoppoportals.com/collections/windward-system-five-on-cloud>

Supported Peripheral Hardware List

DEVICE	MAKE	MODEL	LINK/DETAILS
Slip Printers 	Bixolon	SRP-350	BUY NOW
	Epson	TM-T88	BUY NOW
	Star	TSP100	BUY NOW
Label Printers 	Zebra	TLP-2824 (2 inch Print Head)	BUY NOW NOTE: The TLP2824 has been replaced by the TLP2824 Plus. Printer has been tested using System Five Label Designer, but code based label printing has not yet been tested
	Zebra	TLP-2844 (4 inch Print Head)	Service & Support Discontinuation Date: October 31, 2015 However it is still included in Zebra's Microsoft Windows Certified driver package. Printer has been tested using System Five Label Designer, but code based label printing has not yet been tested
	TEC	B-SX4T	Code-based labels have been tested to work in the Cloud for as long as it's using the native driver and NOT the Easy Print Driver

DEVICE	MAKE	MODEL	LINK/DETAILS
Barcode Scanners 	Datalogic	QuickScan (2D) QD24XX, QM24XX, QBT24XX (Wireless)	BUY NOW http://wiki.wws5.com/doku.php?id=datalogic_quicksan_2d . Supports drivers license using COM Port emulation
	Metrologic Honeywell Unitech	Eclipse MS5145	http://wiki.wws5.com/doku.php?id=honeywell_eclipse_ms5145
	POS-X	EVO (2D) supports drivers license using USB_HID Mode	http://wiki.wws5.com/doku.php?id=faq:pos-x_evo_2d_barcode_scanner_hid_mode
	Honeywell	1452g	BUY NOW http://wiki.wws5.com/doku.php?id=honeywell_3800g
	Metrologic Honeywell Unitech	Orbit 7120	BUY NOW http://wiki.wws5.com/doku.php?id=faq:scanners:metrologic_series
Data Collectors 			
	Zebra	TC21	Get at ShopPOSPortal
	Zebra	TC26	Get at ShopPOSPortal
PIN Pads 	For information concerning PIN pads and Credit Card processing, please refer to the Subject Master Document, found here --- MORE INFO ---		
	VeriFone	P400	Worldpay IP (Mercury) and Moneris
	VeriFone	Vx820	for Canadian Worldpay and Chase
	VeriFone	Vx805	for US EMV.
	Ingenico	Lane 3000	for US EMV.
	Ingenico	Lane 7000	for US EMV.
	Ingenico	Link 2500	for US EMV.
Signature Captures 	Topaz	T-LBK460-BSB-R	BUY NOW http://wiki.wws5.com/doku.php?id=employee:topaz_t-lbk460-bsb-r_signature_capture_cloud
		T-LBK462-HSB-R	BUY NOW http://wiki.wws5.com/doku.php?id=topaz_t-lbk462-hsb-r_signature_capture_cloud
Pole Display 	Logic Controls	PD3000	BUY NOW



You can request support for a new device by filling out the form located at the following link [Windward Software Hardware Request](#)

Known Hardware Issues



Dymo Label printers are not supported on System Five on Cloud. Dymo has confirmed that these devices are not recommended for cloud solutions.

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